

# SENIOR TRANSPORTATION CONNECTION

# 2019 ANNUAL REPORT



## HUNTINGTON SPONSORS STC ANNUAL MEETING IN NORTH OLMSTED

The STC Annual meeting was May 15, 2019 at North Olmsted Senior Center, with 90 guests. The program covered the city's history in forming accessible transportation for seniors, from retired administrator Don Copeland and past STC Board member North Olmsted Mayor Kevin Kennedy.

STC welcomed Huntington as exclusive sponsor, the first ever for our annual meeting. Pictured from left are STC Executive Director Janice Dzigiell, Dan Fischer & Ken Glanc from Huntington Insurance, North Olmsted Senior Center Administrator & STC Board member Jacqueline Chavez-Anderson.



## Mt. Sinai Health Care Foundation Visits STC



STC welcomed board members from The Mt. Sinai Health Care Foundation for a site visit in October, 2019. The group inspected vehicles, toured the Call Center and together we discussed STC's goals. The Transit Connect that the foundation helped STC purchase in 2017 was on site for the tour.

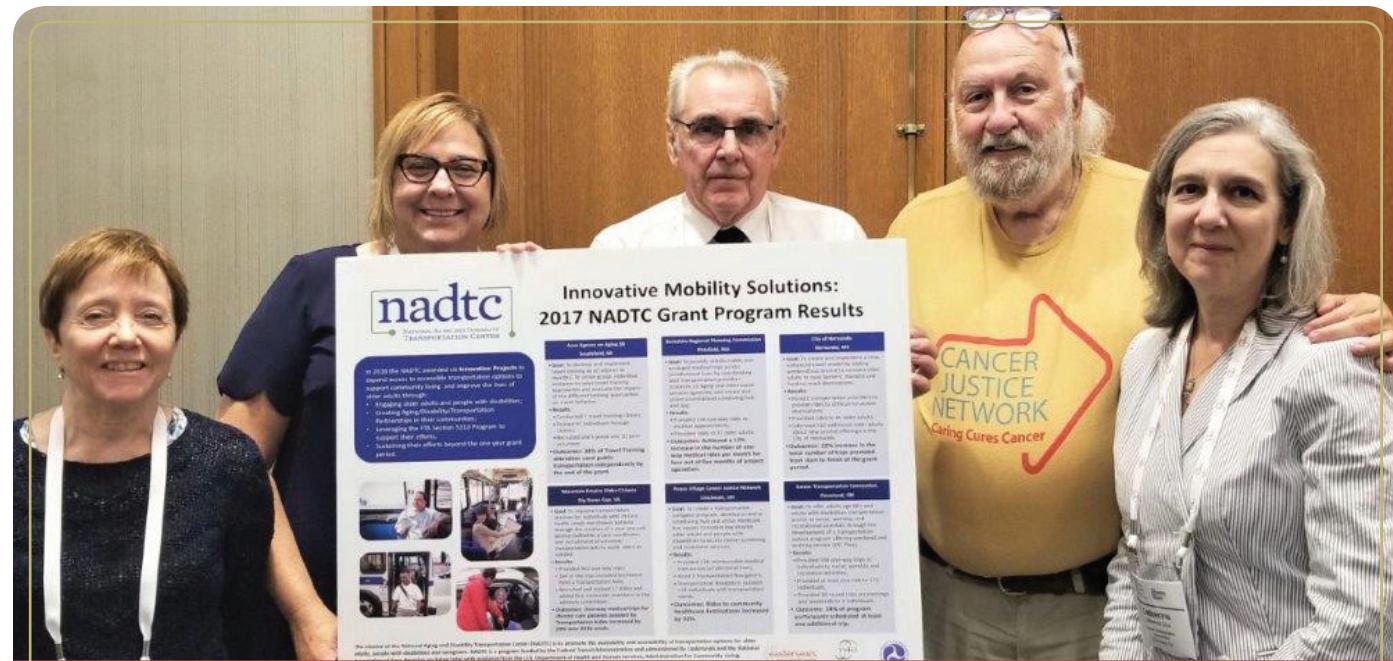
STC was founded 14 years ago, when local transportation providers began exploring shared services. The Mt. Sinai Health Care Foundation commissioned a transportation study to analyze the impact of the access problem for seniors. The results established the STC model of partnership that reflects the needs and budgets of the contracting municipality or agency. The foundation remains an advocate for seniors and accessible transportation. It awarded another three-year operating grant to continue supporting STC's essential operations.

## Dwayne Brake Represents Greater Cleveland Food Bank on STC Board

In July, STC welcomed its newest Board of Directors member, Dwayne Brake, appointed to the board by Cuyahoga County Executive Armond Budish. Dwayne is Vice President of Operations at Greater Cleveland Food Bank, where he has worked since 2010, after leadership roles in retail logistics and operations. He holds a B.S. in merchandising management from Michigan State University, along with certifications in Lean Six Sigma.

Dwayne is an expert in improving operations efficiencies and strategic planning. STC welcomes his business expertise, and representation from an organization that aligns with STC's mission. Many passengers rely upon STC to connect to a hot nutritious meal, pick up produce and staple products at their local senior center, or shop for groceries.





## Transportation is a Hot Topic at July National Conference

STC joined the National Aging and Disability Transportation Center NADTC Grantee Peer-to-Peer Exchange during The National Association of Area Agencies on Aging [n4a] Conference through July 31, 2019. Catherine Ciha [right] joined colleagues from around the U.S. to share information, strategies and challenges in transportation for older adults and those needing access to healthcare.

## Remember the Polar Vortex?

STC drivers are ready and road-worthy, no matter what the weather. January 30, 2019, pictured from left] Edwin Carder, Dave Oress, Angela Miller & Doc Bowen helped Western Reserve Area Agency on Aging [WRAAA] address emergency transportation during the peak Polar Vortex. WRAAA operated an emergency help line, and our drivers delivered blankets and hot meals, or gave rides to warming centers. STC also remained open for its regular business during the weather emergency, because seniors have appointments they cannot miss.

 **Our Mission**  
We provide choices for  
people to live independently  
in the place they want to call home.



## 2019 BOARD OF DIRECTORS

**Julie Rittenhouse, Chair**  
Cleveland State University

**Jeri E. Chaikin, Vice Chair**  
City of Shaker Heights

**Stacey O'Brien, LISW-S, Secretary**  
Ursuline College

**Hon. Patrick A. Ward, Treasurer**  
Mayor, City of Lyndhurst

**Howard R. Maier, Chair Emeritus**  
Community Volunteer

## MEMBERS

**Mitchell Balk**  
The Mt. Sinai Health Care Foundation

**Floun'say R. Caver, PhD**  
Greater Cleveland Regional Transit Authority

**Gerald B. Chattman, Esq.**  
Buckingham, Doolittle & Burroughs

**Jacqueline S. Chavez-Anderson**  
North Olmsted Senior Center

**Hon. Joseph M. Cicero, Jr.**  
Community Volunteer

**Doug DeRose**  
National Tooling & Machining Association

**Stephanie Fall Creek, DSW**  
Fairhill Partners

**Lois K. Goodman**  
Community Volunteer

**Eric P. Martin**  
Division of Senior & Adult Services Cuyahoga County

**Mary McNamara, LISW-S**  
Cleveland Department of Aging

**Sadi Morgan**  
Community Volunteer

**Dale A. Nowak, Esq.**  
Buckingham, Doolittle & Burroughs

**Barbara Zaas Partington**  
Community Volunteer

**LaJean Ray**  
Fatima Family Center

**Hon. David Roche**  
Mayor, City of Richmond Heights

**Allison L.E. Wallace**  
Greater Cleveland Neighborhood Centers Association

**Karen Y. Webb**  
Western Reserve Area Agency on Aging

**Stephen Wertheim**  
Community Volunteer

**Eleanor Steigman, Ex-Officio**  
Honorary Lifetime Board Member

**Janice M. Dzigel, Executive Director**  
Senior Transportation Connection

## 2019 Affiliates

Benjamin Rose Institute  
Adult Day Program  
Rose Centers for Aging Well  
Partial Hospitalization Program  
City of Beachwood  
City of Bedford  
City of Broadview Heights  
City of Cleveland  
City of Lakewood  
City of Lakewood Lyft Partnership  
City of Maple Heights  
City of Middleburg Heights  
City of North Olmsted  
City of North Royalton  
City of Richmond Heights  
City of Shaker Heights  
City of Solon  
City of University Heights  
Community Partnership on Aging  
City of Highland Heights  
City of Lyndhurst  
City of Mayfield Heights

City of South Euclid  
Village of Mayfield  
Cuyahoga County Division  
of Senior & Adult Services  
Options Program  
Greater Cleveland  
Regional Transit Authority  
Olmsted Falls  
Olmsted Township  
Opportunities for Ohioans  
with Disabilities [formerly  
Vocational Rehab Services]  
Orange Community  
Education & Recreation  
City of Pepper Pike  
Orange Village  
Village of Gates Mills  
Village of Hunting Valley  
Village of Moreland Hills  
Village of Woodmere  
Village of Chagrin Falls  
Western Reserve Area Agency  
on Aging [WRAAA]

## 2019 Support

We thank our donors of \$1,000 or more:

The Andrews Foundation  
Buckingham, Doolittle  
and Burroughs  
The Cleveland Foundation  
CareSource  
Community West Foundation  
Mr. & Mrs. Doug DeRose  
Ms. Janice Dzigel  
and Dr. Karen Ishler  
Harry K. and Emma R. Fox  
Charitable Foundation  
Mr. & Mrs. Henry\* Goodman  
ITN Rides in Sight  
Jewish Federation of Cleveland  
Legacy Village Lyndhurst Fund

Dr. Gilbert Lowenthal  
The Milton and Tamar Maltz  
Family Foundation  
McGregor Foundation  
The Mt. Sinai  
Health Care Foundation  
Mr. David and  
Mrs. Barbara Zaas Partington  
Mr. & Mrs. James Ratner  
Ms. Julie Rittenhouse  
United Way of Greater Cleveland  
World West Properties  
The Zaas Family Foundation  
\*Deceased

# Statement of Financial Position

	[Unaudited] 2019	December 31 2018	[Audited] 2018
<b>ASSETS</b>			
Cash & Cash Equivalents	\$316,172	\$168,360	
Accounts Receivable	153,827	263,523	
Grants Receivable	–	225,826	
Other Receivable	9,900	2,404	
Prepaid Expenses	–	40,645	
Other Current Assets	39,631	119,091	
<b>TOTAL CURRENT ASSETS</b>	<b>519,530</b>	<b>819,849</b>	
PROPERTY, PLANT & EQUIPMENT	2,904,566	2,660,966	
Accum. Deprec.-Fixed Operating Assets	(1,916,409)	(612,113)	
Total Fixed Assets	988,156	1,048,853	
<b>TOTAL ASSETS</b>	<b>1,507,687</b>	<b>1,868,702</b>	
<b>LIABILITIES &amp; EQUITY</b>			
Payables	160,415	116,220	
Credit Card	31,576	–	
Short-Term Notes & Loan Payables	184,866	185,000	
Current Portion of Long-Term Debt	6,620	121,510	
Other Current Liability	191,486	56,504	
<b>TOTAL CURRENT LIABILITIES</b>	<b>383,478</b>	<b>479,234</b>	
<b>LONG TERM LIABILITIES</b>			
Long-Term Notes & Loan Payables	565,354	531,593	
Equity	558,854	857,875	
<b>TOTAL LIABILITIES &amp; EQUITY</b>	<b>1,507,687</b>	<b>1,868,702</b>	
<b>NET ASSETS</b>			
Unrestricted	558,854	632,314	
Temporarily Restricted	–	225,561	
<b>TOTAL NET ASSETS</b>	<b>558,854</b>	<b>857,875</b>	
<b>TOTAL LIABILITIES &amp; NET ASSETS</b>	<b>\$1,507,687</b>	<b>\$1,868,702</b>	



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## TOTAL REVENUE & SUPPORT



Program Revenue	79.9%
Contributions & Grants	16%
Other Income	4.1%

## PROGRAM SERVICE EXPENSES



Transportation	59.5%
Call Center	5.8%
Management & Administration	34.3%
Development & Special Events	.4%

Paul Strachan and Marti Pytel represent STC at the Great Northern Mall Senior event promoting accessible transportation. STC frequently participates in community events and health fairs throughout the county.

# Statement of Activities

FOR THE YEAR ENDED DECEMBER 31, 2019 [UNAUDITED] WITH COMPARATIVE TOTALS FOR 2018 [AUDITED]

	2019	2018	
	UNRESTRICTED	TOTAL	TOTAL
<b>PUBLIC SUPPORT &amp; REVENUE</b>			
Program Revenue	\$2,937,788	\$2,937,788	\$2,767,637
Federal & Transit Authority [FTA] Assistance	179,834	179,834	476,729
Grants	374,343	374,343	295,915
Donations	65,450	65,450	148,975
Other Income	274,454	274,454	79,376
Net Assets Released from Restrictions	—	—	408,140
<b>TOTAL REVENUE &amp; SUPPORT</b>	<b>3,831,872</b>	<b>3,831,872</b>	<b>3,768,632</b>
<b>FUNCTIONAL EXPENSES</b>			
<b>Program Services</b>			
Transportation Services	2,289,583	2,289,583	2,704,857
Call Center Services	224,265	224,265	322,739
<b>Total Program Services</b>	<b>2,513,848</b>	<b>2,513,848</b>	<b>2,610,346</b>
<b>Supporting Services</b>			
Management & Administration	1,350,082	1,350,082	614,740
Grant Development Expenses	14,558	14,558	199,791
<b>Total Supporting Services</b>	<b>1,364,640</b>	<b>1,364,640</b>	<b>704,272</b>
<b>TOTAL FUNCTIONAL EXPENSES</b>	<b>3,878,489</b>	<b>3,878,489</b>	<b>3,842,127</b>
<b>OTHER REVENUE [EXPENSES]</b>			
Gain [Loss] on Disposal of Fixed Assets	[2,555]	[2,555]	3,523
<b>Total Other Revenue [Expenses]</b>	<b>[2,555]</b>	<b>[2,555]</b>	<b>3,523</b>
CHANGE IN NET ASSETS	[49,172]	[49,172]	144,868
NET ASSETS, Beginning of Year	1,048,853	1,048,853	943,343
<b>NET ASSETS, End of Year</b>	<b>\$999,680</b>	<b>\$999,680</b>	<b>\$1,088,211</b>



INDICATOR	2018	2019	CHANGE
Registered Riders	13,512	14,617	8.18%
New Riders	2,043	1,777	-13.02%
Trips Provided	128,003	144,983	13.27%
Total Miles Driven	1,128,569	1,298,406	15.04%
Average Miles Per Vehicle Per Day	121	123	1.65%

## DASHBOARD INDICATORS

SENIOR  
TRANSPORTATION  
CONNECTION

United Way of  
Greater Cleveland



[www.ridestc.org](http://www.ridestc.org)