

Ohio Cable Complaint Hotline

877-207-2225

Process for reporting down or hazardous cable/telephone lines

The contact information provided is for public safety, local government and the public.

The information you will need to provide:

Your name and telephone number:	Complaint Staff and the company will use this information to keep you in the loop and contact you for additional information
Problem Description:	Describe the issue in detail and any disruption that is being caused by the issue.
Location:	Address is extremely helpful and any other location description. <i>(You will <u>NOT</u> need to provide an account number or customer information)</i>
Photo:	It is helpful, but necessary.
Hours of availability:	Monday - Friday 0800-1700 <i>(currently, there is no afterhours or major holiday complaint option)</i>

You can leave a message or send an email to the following:

877-207-2225

OR

VSA@com.state.oh.us



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Video Service Authorization Program

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