

NEW RESIDENT

WELCOME AND INFORMATION BOOKLET

Welcome Home



CITY HALL, CITY OF RICHMOND HEIGHTS
26789 HIGHLAND ROAD
RICHMOND HEIGHTS, OH 44143
(216) 486-2474
www.richmondheightsohio.org

Rev. 01/24/2019



David H. Roche
Mayor/Safety Director



Eloise Henry,
President of Council

Welcome to Richmond Heights! We believe that you will find our community filled with caring people from diverse backgrounds. The city offers a variety of amenities provided by larger cities while still retaining our small town charm. As you become more familiar with our community, please take advantage of the many opportunities to get involved and interact with your new friends and neighbors. Our website offers a wealth of information for our residents, so feel free to explore www.richmondheights ohio.org to discover the many events and activities happening in our community throughout the year. We are here to assist you in any way possible while you settle in to your new surroundings.

This booklet has basic information that we have found to be useful to new residents. If you are in need of additional information, please feel free to call a specific department (directory listing is on page 26) to speak to a city representative. You may reach Mayor Roche's office at (216) 486-2474, Monday through Friday, between the hours of 9:00 a.m. to 4:30 p.m. You may reach Eloise Henry, President of Council, by calling (440) 465-3310, and leaving a voicemail message.

Again, welcome to Richmond Heights, Ohio — The City with the Forward Look!

David H. Roche, Mayor
Eloise Henry, President of Council

RICHMOND HEIGHTS THE CITY WITH THE FORWARD LOOK



RICHMOND HEIGHTS—A Great Place to Call Home

Congratulations! You are now part of a vibrant community with many unique resources at your fingertips. Richmond Heights is centrally located, minutes from downtown Cleveland, where you can see a production at the Cleveland Playhouse, enjoy a concert event at the Cleveland Orchestra, or view an exhibit at the Cleveland Museum of Art. Residents can enjoy a day with family and friends in one of our city's three community parks. Or, visit and explore the many wonders of our local Cleveland Metroparks—Euclid Creek or North Chagrin Reservation. And, in minutes, you have access to Interstates I-90 or I-271, to shop, dine and enjoy the many activities throughout Northeast Ohio.

Our city is home to University Hospital's (UH) Richmond Medical Center. The hospital, located at 27100 Chardon Rd., is a full-service, community-based, 125 bed facility, with more than 30 specialties and a staff that includes over 400 physicians. Richmond Heights is also home to Cuyahoga County Airport (CCA), also known as Robert D. Shea Field, which is a public use airport, located at 26300 Curtiss Wright Parkway.

As a resident, you can be assured that your city is committed to growth. We currently have new housing developments in the city, Highland Ridge, and Trebisky Woods. Moreover, Richmond Heights is committed to bringing additional business opportunities to the city. We have excellent retail and corporate space throughout our community, and we are constantly meeting with various business constituencies who are interested in what our Northeast municipality has to offer.

Our city is committed to providing you the best living experience that Northeast Ohio has to offer. Thank you for choosing Richmond Heights to call home.

ADMINISTRATION—CITY GOVERNMENT

Richmond Heights City Hall is located at 26789 Highland Road. It houses the Administrative Offices, as well as the Building & Zoning, Finance, and Recreation Departments. The Police Department is located next to City Hall at 27201 Highland Road. The Fire Department is located at 457 Richmond Road, and the Service Department is located at its facilities yard at 26260 Chardonview Road.

Richmond Heights is a city governed by a charter. The Mayor, President of Council, Councils-at-Large, and Council members make up the governing body.

City Council meets in formal session on the second and fourth Tuesday of each month at 8:15 p.m. in Council Chambers. A caucus session and Committee of the Whole precedes the council meeting and generally begins at 7:30 p.m. Council members meet in committee sessions on the first and third Tuesday of each month.

1st Tuesday:

7:30 PM Planning & Zoning Committee
8:30 PM Service & Recreation Committee

3rd Tuesday:

7:30 PM Safety Committee
8:30 PM Finance Committee
9:30 PM Audit Committee (meets as needed)

On occasion, public meetings will be scheduled. These meetings are always open to our residents, or whomever wishes to attend. When a meeting is scheduled, the public will be notified by the following methods: a written notice in the local newspaper; the City's Information Line, which can be accessed by calling 216-383-6300; the City's Message Board, on the corner of Richmond and Highland Roads; on the Bulletin Board at City Hall, and/or on the City's website at www.richmondheightsolio.org.

ADMINISTRATIVE OFFICE HOURS

Monday—Friday 9:00 a.m. to 4:30 p.m.

City Hall recognizes the following national holidays. As a result, all City offices will be closed:

- New Year's Day (Tuesday, January 1)
- Martin Luther King Jr. Day (Monday, January 21)
- Good Friday (Friday, April 19)
- Memorial Day (Monday, May 27)
- Independence Day (Thursday, July 4)
- Labor Day (Monday, September 2)
- Thanksgiving (Thursday, November 28)
- Christmas Eve (Tuesday, December 24)
- Christmas Day (Wednesday, December 25)
- New Year's Eve (Tuesday, December 31)

ADMINISTRATION—CITY GOVERNMENT, CONT.

PUBLIC MEETING - MONTHLY SCHEDULE:

Architectural Review Board: 1st and 3rd Monday at 9:30 AM

Audit Committee: 3rd Tuesday at 9:30 PM, as needed

Board of Ethics: Subject to Call

Civil Service Commission: 1st Thursday at 6 PM

Finance Committee: 3rd Tuesday at 8:30 PM

Planning Commission: 2nd Wednesday at 7 PM

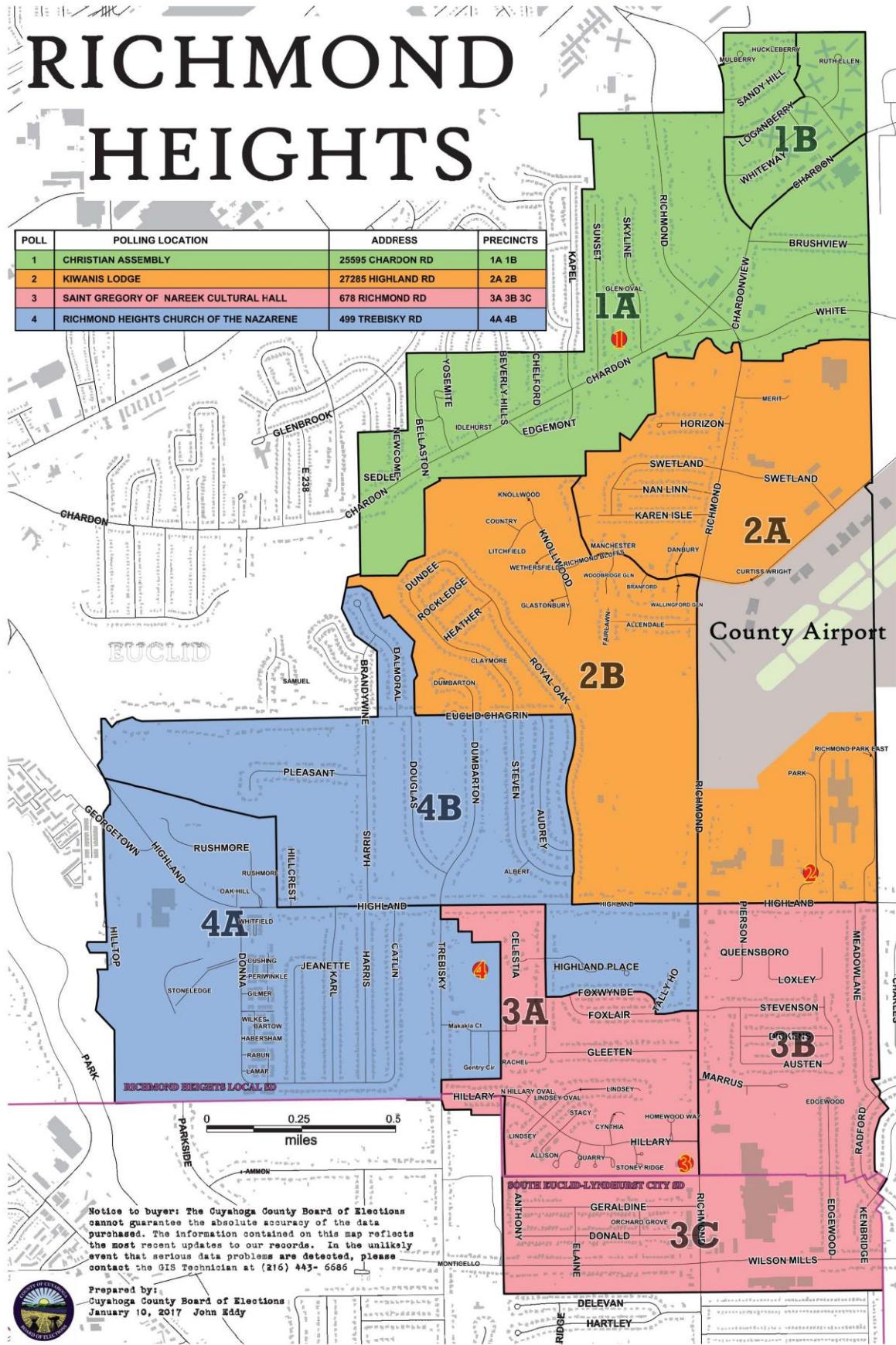
Records Commission: Twice a year

Recreation Board: 3rd Wednesday at 6:30 PM

Zoning Board of Appeals: 3rd Wednesday at 7:30 PM

RICHMOND HEIGHTS

POLL	POLLING LOCATION	ADDRESS	PRECINCTS
1	CHRISTIAN ASSEMBLY	25595 CHARDON RD	1A 1B
2	KIWANIS LODGE	27285 HIGHLAND RD	2A 2B
3	SAINT GREGORY OF NAREEK CULTURAL HALL	678 RICHMOND RD	3A 3B 3C
4	RICHMOND HEIGHTS CHURCH OF THE NAZAREN	499 TREBISKY RD	4A 4B



BUILDING AND ZONING DEPARTMENT

The Department of Building, Zoning and Housing is responsible for the administration and enforcement of building, zoning and housing laws, and is fully licensed by the State of Ohio. Many of the improvements to your property, such as concrete repair, fencing, decks, sheds, re-roofing and siding, require a permit to ensure such ordinances are complied with and safety regulations are met.

This department publishes guidelines and regulations for your reference in the permitting process. Much of this information can be found on the city's website. To reach the Department of Building, Zoning and Housing, call (216) 383-6312.

The following Boards and Commissions fall within the Building Department:

- The Architectural Review Board meets on the first (1st) and third (3rd) Monday of each month to review submissions for new construction, additions and consider building code matters.
- The city's Planning Commission meets on the second (2nd) Wednesday of each month and considers such matters as land use, planning of developments and subdivision of land, comprehensive and master planning, and other such matters as delegated by City Council. The city's current Zoning Ordinance was adopted in 1972.
- The city's Zoning Board of Appeals meets on the first (3rd) Wednesday of each month to hear cases and consider appeals to the city's zoning laws.

BUILDING DEPARTMENT HOURS: Monday—Thursday 8 AM—12 PM & 1 PM—4 PM; Friday, 8 AM to 12 PM

FINANCE DEPARTMENT

The Director of Finance and the Assistant Director of Finance serve as the city's chief fiscal officers. They are responsible for collecting receipts, making disbursements, and maintaining the financial books and records of the city. With the Mayor, the Director of Finance prepares the annual budget to be submitted and approved by City Council. Within the city's Finance Department, the city also has a Tax Administrator who is responsible for enforcing payment of income taxes and keeping records of the amounts due from each taxpayer. The City income tax is collected on the city's behalf by the Regional Income Tax Agency (RITA). Tax forms are available at City Hall. All residents who are 18 years of age or older must file a city tax return with RITA, whether tax is due or not. The mailing address and phone number is:

RITA
10107 Brecksville Road
Brecksville, Ohio 44141
www.ritaohio.com
(440) 526-0900 or, for tax assistance only (440) 526-4455

Reference:
Cuyahoga County Fiscal Officer
fiscalofficer.cuyahogacounty.us

The City of Richmond Heights Department of Finance may be reached at (216) 486-2474.

DIVISION OF POLICE

The city's Division of Police is staffed with 21 full-time officers, 1 part-time officer, 5 full-time dispatchers, 1 part-time dispatcher, 11 Auxiliary officers and 1 full-time secretary. The division is active in a number of community and school-related programs, including: Home Security Checks, Drug and Alcohol Seminars, and the D.A.R.E. program (Drug Abuse Resistance Education).

The Division of Police has a fleet of twelve vehicles consisting of both marked and unmarked cars and SUVs.

The City of Richmond Heights Division of Police is one of five members of SPAN (Suburban Police Anti-Crime Network), a regional police organization that shares resources amongst the member communities. The other member communities are Lyndhurst, Highland Heights, Mayfield Heights, and Mayfield Village.



The division also offers assistance with animal issues via a regional agreement with the City of South Euclid and their Animal Warden.

Non-Emergency number to the Division of Police: (216) 486-1234.

DIVISION OF FIRE

The city's Division of Fire is a full-service professional organization committed to reducing the risks to life and property in our community. The Division adheres to the core value of customer service by equitably serving those who live, work, and play in Richmond Heights. Through safety, training, and preparedness, we strive to educate the community about fire and live safety skills for everyday life.

The Division of Fire is equipped with a fire engine, a ladder truck, two rescue squads, and has the ability to fight all types of fire emergencies. The rescue squads provide emergency medical transport to local hospitals.

The division operates on a three shift rotation, referred to as A, B, and C Shifts. Each shift is assigned one Lieutenant and five Firefighters. The number of full-time Firefighters is nineteen (including the Fire Chief), and the number of part-time Firefighters is four.

The fire station is located at 457 Richmond Road. The non-emergency phone number to the Division of Fire is (216) 383-6325.



RECREATION DEPARTMENT

The Richmond Heights Recreation Department strives to develop and maintain quality parks and facilities. The department is committed to providing affordable, quality recreational services that will enhance the physical, social and emotional well-being of all the people in our community.

The Recreation Department is administered by a seven member board that meets the third Wednesday of each month. The Recreation Director is chairman of this board. The Mayor appoints the other six members, with two of the six being recommended from the Richmond Heights Board of Education. The office staff consists of a Recreation Director and a part-time Recreation Coordinator.

Residents can take an active part in planning and assisting with recreation programs and events. Residents are also urged to offer input at board meetings, in person, or by mail.

The recreation facilities include three parks: the Richmond Heights Community Park on Highland Road, Greenwood Farm on Richmond Road, and DeSan Park on Trebisky Road. We also have seven ball fields, pickleball courts and four tennis courts.

Our city also extends use of our community swimming pool and spray ground located in the Community Park. Please call the Recreation Department at (216) 383-6313, or go to the city's website at www.richmondheights ohio.org.

In addition, the city also has two bocce courts, two horseshoe pits, a volleyball court, park gazebo, picnic areas with tables and grills, an outdoor picnic pavilion, a tot play area (with specially designed swings for people with developmental disabilities), a playground, and a community building known as the Kiwanis Lodge. The Kiwanis Lodge features two large halls that may be rented by residents. The Richmond Heights Public Schools also offer the Recreation Department use of the school's gymnasiums for indoor sports programs.

Recreation Office Hours: Monday, Tuesday, Thursday 9 AM – 3 PM; Friday 9 AM – 1PM (closed Wednesdays).

DEPARTMENT OF ECONOMIC DEVELOPMENT

The Department of Economic Development consists of a part-time director who is appointed by the Mayor. This director is responsible for developing and implementing programs and strategies for the retention, expansion and relocation of businesses and industries within the city. The director also works strategically to bring businesses to Richmond Heights. The Department of Economic Development also manages the submission and implementation of grant funding opportunities that enhance the city's business expanses and marketing prospects.

In addition, this department works closely with the Recreation Department to facilitate programs that will be of benefit to the citizens of Richmond Heights, and promote a sense of community among and between our neighbors throughout the city.



SERVICE DEPARTMENT

The Service Department provides a wide variety of services to maintain the city's day-to-day functions and appearance, including, but not limited to snow removal, leaf collection, and maintenance of the city parks, streets and buildings. The Service Department's staff of eight full-time and eight part-time employees diligently works behind the scenes, often getting their work done before the sun comes up so people can maneuver in and through the city safely and conveniently.

TRASH

Richmond Heights contracts with a private waste hauler who is responsible for rubbish removal. Residents are required to contact Waste Management at 866-797-9018 for customer service questions. To initiate services, simply put your trash out on Monday morning by 7:30 a.m. or after dusk Sunday night. It is the responsibility of the homeowner to pay the pickup fee for this service. If you are a homeowner, the cost of this service is \$158.02 per year (as of the 2019 rate; billed through your property taxes). Curbside rubbish pickup will occur on Monday mornings. Please remove your trash container from your tree lawn as soon as possible after rubbish pickup.

The City of Richmond Heights does NOT provide rubbish removal for some private streets and apartments.

FOR 2019, MEMORIAL DAY, AND LABOR DAY ARE THE ONLY HOLIDAYS THAT WILL INTERRUPT YOUR RUBBISH SCHEDULE. Trash pickup and recycling will be postponed until Tuesday for these holidays.

There are certain items the waste hauler will not pick up. Those items are automotive parts, blocks of concrete, rocks, earth, hazardous materials, sinks, toilets, any construction materials, tires, swing sets and hot tubs. You will have to make other arrangements for any of the materials mentioned above.

Generally, the hauler picks up large items—such as furniture, carpeting, and televisions—on your regular collection day. Carpeting needs to be cut in 4' long sections, rolled and tied.

At this time, there is no fee to pick up appliances such as refrigerators, freezers, stoves, washers or dryers; however, you must take the doors off of freezers and refrigerators before you put them out. Call the Service Department to schedule a pickup at (216) 731-7014.

Latex paint will be picked up with your trash. The paint must be completely dried out and hardened (kitty litter can be used for this), or you can just leave the lid off and the paint will dry out. Set the paint can out with your trash with the lid removed.

SERVICE DEPARTMENT OFFICE HOURS
Monday - Friday 7:30 a.m. – 2:30 p.m.

SERVICE DEPARTMENT—CONT.

Compact fluorescent light bulbs and used household batteries are accepted for recycling at most Home Depot retail stores. Residents can drop off used, unbroken bulbs and/or used batteries at the return/service desk of any Home Depot or Lowe's Home Improvement Stores.

MEDICINE DISPOSAL

What you should do:

- Keep the medicine in its original packaging
- Remove all personal information (name, insurance) with a marker
- Crush or dissolve pills with a small amount of water
- Absorb liquid medication with flour, table salt, or another nontoxic substance
- Secure packaging with tape
- Place the package inside a nontransparent container, such as an empty yogurt or margarine container
- Place this container in your household trash

For local collection events, go to drugawarenessandprevention.com or call the Northeast Ohio Regional Sewer District (NEORSD) at (216) 641-6000.

Needles and syringes need to be placed in a rigid container (i.e. empty laundry detergent jug, etc.) Seal the container, label the container “household syringes” and discard in the trash. Do not reuse.

CUYAHOGA COUNTY SOLID WASTE DISTRICT:

“Reduce...Reuse...Recycle”

The Cuyahoga County Solid Waste District is one of 52 solid waste management districts created by Ohio's counties following the passage of the Ohio Solid Waste Disposal Act in 1988. This law required districts to prepare and implement plans to reduce the amount of waste disposed in Ohio's landfills by increasing recycling and waste reduction activities statewide.

The District is governed by the Cuyahoga County Commissioners serving as the Board of Trustees of the District and the Solid Waste Policy Committee; which oversees the implementation of the Cuyahoga County Solid Waste Management Plan by the District. The District offers the following services designed to increase recycling opportunities, divert waste from landfills, promote environmental awareness, and support local recycling based businesses:

Business Recycling Assistance
Children's Education Programs
Computer Recycling Collections
Grant programs
Household Hazardous Waste Collections

Recycling & Composting Workshops
Recycling Information, Brochures, & Speakers
Recycling Market Development
Scrap Tire Round-Up
Contract Assistance for Local Governments

For additional information, visit their website at www.cuyahogarecycles.org, or call (216) 443-3749.

SERVICE DEPARTMENT—CONT.

LEAF COLLECTION

The Service Department usually begins its curbside leaf pickup the last week of October and continues for about six weeks or until the majority of the leaves are picked up.

To keep things running smoothly and fairly, the Service Department starts in one location and does a continuous loop through the city. For efficiency purposes, we CANNOT go back and pick up leaves that were just put out by landscapers or if you just missed the truck. Please be patient with us.

Your cooperation is required in following the guidelines below in order to ensure the safety of both personnel and equipment breakdowns:

- Please rake leaves to the tree lawn. DO NOT PLACE LEAVES IN THE STREET. DO NOT PLACE LEAVES NEAR A FIRE HYDRANT.
- Branches, twigs, sticks, rocks and grass clippings MUST NOT be mixed in with the leaves. This will cause damage and clogging to the leaf machines.
- The decision not to pick up leaf piles contaminated with any of the above items will be at the discretion of the Service Director.
- If you prefer, you may bag your leaves for collection by our rubbish contractor.

PLEASE GIVE THESE RULES TO YOUR LANDSCAPER.

ITEMS OF INTEREST

ALARMS—BUSINESS AND HOME:

Residents wishing to install alarm systems, and new residents purchasing a home with an existing alarm system, must obtain an Alarm User Permit from the Police Department. The permit fee is \$10. City ordinance also provides a penalty charge for false alarms that are responded to by police and fire personnel. Chapter 791 of the Codified Ordinances of the City of Richmond Heights addresses “Emergency Alarm Systems.”

ANIMAL REGULATIONS:

All pets, including dogs, must be confined to the property of the owner. No animals are permitted in the city parks without being registered through the Police Department. There is no fee to register your animal. Any dog or animal complaints, such as complaints of bites or strays, can be reported to the Police Department.

AUTOMOBILE LICENSES:

A State of Ohio License Bureau is located in Mayfield Heights at 1593 Golden Gate Plaza. This state facility issues driver's licenses, license plates and stickers for automobile, as well as for truck, trailer, house-vehicle, motorcycles and motor homes. Call (440) 461-2847 for more information. Be sure to specify “Richmond Heights” on your application.

AWAY FROM HOME/VACATION:

Notify the Police Department if you will be away for any length of time. The non-emergency number to the Police Department is (216) 486-1234.

BUILDING PERMITS:

Many of the improvements you wish to make to your home or property will require a permit. A building permit serves a formal and legal permission to start a project and that your submission of plans, etc., meets the adopted building and zoning codes. Call (216) 383-6312 for more information.

COURT:

The Lyndhurst Municipal Court handles Traffic, Criminal, Civil, and Small Claims matters for residents of Richmond Heights. You may reach the Lyndhurst Municipal court by phone at (440) 461-6500.

CURFEW:

Children under 12 years of age shall not be on the streets from darkness to dawn. Children 12 to 15 years of age shall not be on the streets between the hours of 11 PM—6 AM. Children 16 and 17 years of age shall not be on the streets between the hours of 12 Midnight—6 AM, unless accompanied by some responsible person 21 years of age, or older.

DOG LICENSE:

Contact the Cuyahoga County Dog License Department at (216) 443-7028; or, call Discount Drug Mart, located at 765 Alpha Dr. in Highland Hts., at (440) 684-1142.

ITEMS OF INTEREST—CONT.

DOOR-TO-DOOR SALESPERSONS:

Anyone going door-to-door selling products or services is required to obtain a permit issued through the Police Department prior to soliciting. Any solicitor must have a photo identification card (provided by the Police Department) in his/her possession when going door to door. If they do not adhere to this, call the Police Department at the Non-Emergency number (216) 486-1234. "No Soliciting" stickers are available to residents at the Police Department. This does not apply to recognized educational, civic, religious, or charitable organizations.

DRIVER'S LICENSE TESTS:

All residents must obtain a State of Ohio License or State of Ohio Identification Card within 30 days after moving into the state. If your intent is to operate a vehicle, you must pass a driving test. Driving tests are given at the Highway Patrol Examination Station at the rear of the Golden Gate Shopping Plaza in Mayfield Heights. Call (440) 431-2847 for an appointment.

GARAGE SALES:

Garage sales are permitted on your property two times per year. A permit is required and must be obtained at the Department of Building, Zoning, and Housing at City Hall. Signs are permitted only on the property holding the garage sale.

HOUSE NUMBERS:

Every resident is urged to display his/her house number clearly on the front of the house where it can be easily seen from the street.

LITTERING:

There is a \$500 fine for any person who places or disposes of litter (any paper, trash, garbage, rubbish or junk) in any manner, upon any property within the city.

PARKING TRUCKS ON PRIVATE PROPERTY:

Local ordinances prohibit overnight parking of commercial trucks in residential driveways or yards. Trucks must be parked in the garage.

PARKING UNLICENSED & INOPERABLE VEHICLES:

The storage of vehicles without current license plates and/or storage of vehicles being inoperable is against the law. Vehicles stored on private property with expired license plates or no license plates, and vehicles on jacks or blocks, sitting with flat tires, or having parts missing or glass broken out will be cited. If you have a vehicle you wish to keep and/or restore, it must be kept in a garage. The above violations apply to vehicles stored outside and not those stored in a garage, out of sight.

PARKING VEHICLES, GENERALLY:

Most vehicle parking restrictions are posted with signs or indicated by pavement markings. However, other restrictions are covered by city ordinance, and there are no signage or pavement marking requirements, such as: parking on surfaces (public or private) that are not approved for vehicle used parking within 30 feet of a stop sign, etc. Chapter 351 of the Codified Ordinances of the City of Richmond Heights addresses vehicle "Parking Generally" within the city.

ITEMS OF INTEREST—CONT.

PARKING VEHICLES ON STREET:

Parking is prohibited on all city streets between the hours of 2 AM—6 AM. If a condition exists where on-street parking cannot be avoided, contact the Police Department.

POLICE DEPARTMENT PROGRAMS:

The D.A.R.E Program, house watch checks, alcohol and drug seminars, and fingerprinting of juveniles are available to the public. The Animal Warden/Police Department loans animal traps to residents for a refundable \$25.00 deposit with the return of the trap.

POST OFFICE, RICHMOND HEIGHTS BRANCH:

The Richmond Heights Post Office is located at 454 Richmond Road (the NW corner of Richmond & Highland Roads). Call 1-800-275-8777 or (216) 481-4461 for information and business hours.

POWER OUTAGES:

If you experience a power outage, please check your breaker to see if any fuses were blown. As well, check with your neighbors to see if they are experiencing an outage. Once you have determined that your outage is not associated with any wiring in your home, please contact the Illuminating Company by one of the following methods:

- By phone at 1-888-547-4877,
- Online at www.firstenergycorp.com,
- Or via text message—text REG to 544487 (LIGHTS) to get started

SNOW REMOVAL:

No person, firm or corporation shall remove snow from private driveways in the city by means of commercial snow removal vehicles, without first securing a Snow Plow Permit from the Police Department. No person or property owner shall push snow onto any city street, or upon the property of another.

CITY WEBSITE:

www.richmondheights ohio.org

9-1-1 EMERGENCY:

In a police, fire, or rescue emergency, you need only dial 9-1-1. Anyone within the City of Richmond Heights having an EMERGENCY (a life-threatening situation) need only dial 9-1-1. Immediately upon the dispatcher answering the phone, the caller's name, address and phone number will appear on a screen in front of the dispatcher. It will then be necessary for the caller to give the dispatcher information necessary for the city's appropriate department to respond to the call.

It is stressed that this is for EMERGENCY ONLY, and is not to be used for dog-at-large complaints, rubbish complaints, or anything not considered an emergency. Parents should instruct their children on the proper use of the phone, and NO TEST CALLS should be made to see if it works. It is illegal to use emergency phone lines for anything other than their intended use. Any non-emergency calls received on 9-1-1 will be investigated for possible prosecution. The non-emergency number to the Richmond Heights Police Department is: 216-486-1234.

CITY UTILITIES—CONTACT NUMBERS

CABLE	
AT&T U-Verse	1-800-288-2020
Spectrum	1-877-772-2253
ELECTRIC	
Cleveland Illuminating Company	1-800-589-3101
Automated Outage Reporting Line	1-888-544-4877
GAS	
Dominion East Ohio	1-800-362-7557
NOPEC	1-855-667-3201
SEWER	
Euclid	216-289-2700
Euclid Summer Sprinkling Program	216-289-2701
Northeast Ohio Regional Sewer District (NEORSD)	216-881-8247
NEORSD Summer Sprinkling Program	216-881-8247
Cuyahoga County Sanitary Engineer-Sewer Cleanout	216-443-8201
TELEPHONE SERVICE	
AT&T Customer Service	1-800-660-1000
AT&T Repair	1-800-572-4545
WATER	
Cleveland Water	216-664-3130
RUBBISH PICKUP	
Waste Management	1-866-797-9018
RECYCLING	
Simple Recycling (curbside pickup for clothing etc.)	1-866-835-5068
Service Department (curbside pickup for glass etc.)	216-731-7014

TAX STRUCTURE

LOCAL REAL ESTATE TAX—VOTED 2017 TAX RATE: 142.21 MILLS (RH) / 149.93 MILLS (RH/South Euclid)

DISTRIBUTION OF TAX DOLLARS

- Cuyahoga County Sales Tax: 8.0%
- City Income Tax (collected for the city by the Regional Income Tax Agency—Rita): 2.250%

INCOME (2012-2016 American Community Survey)

- Median Household Income: \$51,212

DEMOGRAPHIC DATA (BASED ON 2014 CENSUS DATA)

POPULATION AND HOUSING DATA

- Population, 2014 estimate: 10,508
- Persons under 5 years, percent, 2014: 3.9%
- Persons 19 years and under, percent, 2014: 5.3%
- Persons ages 65-69, percent, 2014: 4.4%
- Bachelor's degree or higher, percent of persons, 2014: 59.5%
- Housing units, 2014: 4,766
- Housing units in multi-unit structures, percent, 2014: 2-4 units, 5%; 5-9 units, 5%; 10-49 units, 10%; 50 or more units, 20%
- Median value of Owner—Occupied Housing Unit Structures, 2014: \$118,500

AREA

- Land Area in Square Miles: 4.44

RICHMOND HEIGHTS SCHOOLS
447 Richmond Rd., Richmond Heights, OH 44143
www.richmondheightsschools.org
216-692-0086

The Richmond Heights Board of Education is located near the corner of Richmond and Highland Roads, adjacent to the High School at 447 Richmond Road. The Elementary School (grades K-6) and Secondary School (grades 7-12) are uniquely located on a campus setting, which includes their outdoor sports fields and is directly adjacent to City Hall and the Community Park.

The School Board and the City Administration have established an excellent working relationship and have worked in combination with each other on various projects.

Richmond Heights Board of Education Members:

Dr. Renee T. Willis, Superintendent
Bobby Jordan, Sr.—President
Debra Parmer—Vice President
Frank Barber
Nneka Slade Jackson
Linda Pliodzinkas

RICHMOND HEIGHTS LOCAL SCHOOL DISTRICT 2016-17 STATE REPORT CARD STATISTICS (ABBREVIATED):

Enrollment: 744
Performance Index: 54.9 (0-120)
Attendance Rate: 93.3%
Graduation Rate: 4 Years—70.7%, 5 Years—83.6%

SOUTH-EUCLID/LYNDHURST LOCAL SCHOOLS

5044 Mayfield Rd., Lyndhurst, OH 44124

www.sel.k12.oh.us

216-691-2000

The South-Euclid/Lyndhurst Local Schools services three communities: South Euclid, Lyndhurst, and a portion of Richmond Heights. The administration building is located on the corner of Mayfield and Richmond Roads. The district has three elementary schools, one upper elementary school, one middle school, and one high school.

South Euclid/Lyndhurst Board of Education Members:

Linda N. Reid—Superintendent

Stefanie Rhine—President

Cassandra Jones—Vice President

Ori Akrish

Erin Lee-Harris

Lisa Marko

SOUTH EUCLID/LYNDHURST LOCAL SCHOOL DISTRICT 2016-17 STATE REPORT CARD STATISTICS (ABBREVIATED):

Enrollment: 3,288

Performance Index: 62.7 (0-120)

Attendance Rate: 95.4%

Graduation Rate: 4 Years—81.0%, 5 Years—90.3%

CONTACT NUMBERS FOR RICHMOND HEIGHTS AND SOUTH EUCLID/ LYNDHURST LOCAL SCHOOL DISTRICTS

RICHMOND HEIGHTS LOCAL SCHOOL DISTRICT:

DISTRICT'S MAIN NUMBER:	216 - 692 - 0086
ELEMENTARY SCHOOL:	216 - 692 - 0099
SECONDARY SCHOOL:	216 - 692 - 0094
DEAN OF STUDENTS:	216 - 692 - 3599
REGISTRATION:	216 - 692 - 7395
SUPERINTENDENT:	216 - 692 - 8485
TRANSPORTATION:	216 - 692 - 8021
TREASURER' S OFFICE:	216 - 692 - 0089

SOUTH EUCLID/ LYNDHURST LOCAL SCHOOL DISTRICT:

DISTRICT'S MAIN NUMBER:	216 - 691 - 2000
ARC LEARNING ACADEMY:	216 - 691 - 2041
REGISTRATION:	216 - 691 - 2062
TRANSPORTATION:	216 - 691 - 2029
BRUSH HIGH SCHOOL:	216 - 691 - 2065
GREENVIEW UPPER ELEM:	216 - 691 - 2245
MEMORIAL JR. HIGH:	216 - 691 - 2141
SUNVIEW ELEMENTARY:	216 - 691 - 2025

PLACES OF WORSHIP

FACILITY	ADDRESS	CONTACT	PHONE NO.
Christian Assembly	25595 Chardon Rd.	Rev. Alan Schrader	216-261-4214
Faith United Church of Christ	575 Richmond Rd.	Rev. Gene McAfee	216-382-7227
Highland Rd. Church of Christ	27495 Highland Rd.	Pastor Richard McCain	440-849-4015
Kingdom Hall of Jehovah's Witnesses	26450 Chardon Rd.	No contact information provided	216-261-0466
Muslim Assoc. of Cleveland, East	26901 Chardon Rd.	Dr. Ahmad Banna, President	440-347-9930
Monticello Gospel Hall	4970 Monticello Blvd.	Elder Ronald Berquist	330-671-9319
Church of the Nazarene	499 Trebisky Rd.	Pastor Stephen Banks	216-486-6674
St. Gregory of Narek Armenian Apostolic	678 Richmond Rd.	Rev. Fr. Hratch Sargsyan	216-381-6590
St. John of the Cross	140 Richmond Rd. Euclid, OH 44143	Father John Betters	216-289-0770
St. Paschal Baylon Parish	5384 Wilson Mills Road Highland Hts., OH 44143	Father John Thomas Lane	440-442-3410

IMPORTANT PHONE NUMBERS

<u>APARTMENT & CONDO COMPLEXES</u>	
Dorchester Village Apartments	216-261-0171
Hillary Place Condominiums	440-442-6663
Loganberry Ridge Apartments	216-289-2148
Marcella Arms Apartments	440-327-3466
444 Park Apartments	440-359-8653
Richmond Place & Richmond Run Condominiums	440-944-7752

<u>CITY OFFICES</u>	
City Hall Administrative Offices	216-486-2474
City Information Line (24 hr. recorded message)	216-383-6300
Building & Zoning Department	216-383-6312
Division of Fire	
EMERGENCY	911
Non-Emergency	216-383-6325
Division of Police	
Emergency	911
Non-Emergency	216-486-1234
Recreation Department & Kiwanis Lodge Rental	216-383-6313
Service Department	216-731-7014

IMPORTANT PHONE NUMBERS CONT.

PUBLIC OFFICIALS—CUYAHOGA COUNTY	
Fiscal Officer's Office (formerly Auditor's Office)	216-443-7010
Board of Elections	216-443-3200
Cuyahoga County Councilwoman—District 11 Sunny M. Simon	216-698-2035
Cuyahoga County Executive, Armond Budish	216-443-7178
Treasurer's Office	216-443-7400

PUBLIC OFFICIALS—STATE OF OHIO	
Governor—John R. Kasich	216-787-3240 / 614-466-3555
Attorney General—Mike DeWine	1-800-282-0515 / 614-466-4986
State Senator 25th District—Kenny Yuko	614-466-4583
State Representative, 8th District—Kent Smith	614-466-5441
U.S. Congress, 11th District—Marcia Fudge	216-522-4900
U.S. Senator—Rob Portman	216-522-7095 / 202-224-3353
U.S. Senator—Sherrod Brown	216-522-7272 / 202-224-2315

MISCELLANEOUS	
Better Business Bureau	216-241-7678
Cuyahoga County Airport (Noise Complaints)	216-289-4111
Cuyahoga County Board of Health	216-201-2000
Hillcrest Hospital	440-312-4500
UH Richmond Medical Center	440-585-6500
Post Office—Richmond Heights Branch	216-481-4461 (1-800-275-8777)
Waste Management (Rubbish Collection)	1-866-797-9018
Senior Transportation Connection	1-800-983-4782
Call for Help (United Way)	211

CITY OF RICHMOND HEIGHTS PUBLIC OFFICIALS ROSTER

NAME	TITLE	PHONE
DAVID H. ROCHE	MAYOR/SAFETY DIRECTOR	216-486-2474
ELOISE HENRY	PRESIDENT OF COUNCIL	440-465-3310
DANIEL URSU	COUNCIL-AT-LARGE	216-481-2534
JUANITA LEWIS	COUNCIL-AT-LARGE	216-289-1003
BARRY HURST	COUNCIL—WARD 1	216-509-7142
FRANK L. LENTINE	COUNCIL—WARD 2	440-461-7991
JEREMY KUMIN	COUNCIL—WARD 3	440-520-4138
MARK ALEXANDER	COUNCIL—WARD 4	216-481-9015
BETSY TRABEN	CLERK OF COUNCIL	216-486-2474
JAMES URANKAR	BUILDING COMMISSIONER	216-383-6312
BRIAN GLEISER	DIRECTOR, ECONOMIC DEVELOPMENT	216-486-3927
JAMES W. TEKNIPP	DIRECTOR OF FINANCE	216-486-2890
THOMAS DILELLIO	ASST. DIRECTOR OF FINANCE	216-486-3738
MARC NEUMANN	FIRE CHIEF	216-486-6325
THOMAS M. WETZEL	POLICE CHIEF	216-486-1234
RICK DULA	RECREATION DIRECTOR	216-383-6313
ANTHONY GIMELLIA	ASST. RECREATION DIRECTOR	216-383-6313
DONALD KERNISKEY	SERVICE DIRECTOR	216-731-7014
LEE COURTNEY	CITY ENGINEER	440-350-1336
R. TODD HUNT	DIRECTOR OF LAW	216-781-1212
MICHAEL E. CICERO	CITY PROSECUTOR	216-621-7227
ANTHONY MICELI	TAX ADMINISTRATOR	216-486-2474

